

Henrietta HealPros

75, F

Last Interaction

3/10/2022 19:15



Next Interaction

3/15/2022 17:30



HRA Notes

- Home Hazards: clutter, stairs, previous falls
- Member uses cane and there are no steps to home



Pharmacy Notes

Member struggles with the cost of two prescriptions



PCP Notes

- PCP address file needs update



HEALTH UPDATES

Observed and/or Reported Items of Concern

There were multiple home hazards noted upon visit, and the member reported previous falls. The PCP address on file is incorrect and needs to be updated. Member reported two prescriptions were very costly and would be interested in finding cost savings. This member went to the ER three times in the last 24 months.

Considerations

The member was uninterested in clinical in-home visit, but has multiple fall risks in the home. Most notable is that the member uses a cane but does not have steps into their home.

Actions Taken

HealPros CAP explained 90-Day Pharmacy options and will follow up with member regarding pricing.

General Health Information



Recent Missed PCP Appt? no

Flu Shot This Season? yes

Date Flu Shot Received November

Had Annual Wellness Appt? yes

ER Visits in the Past 24 Months 3 Three or more

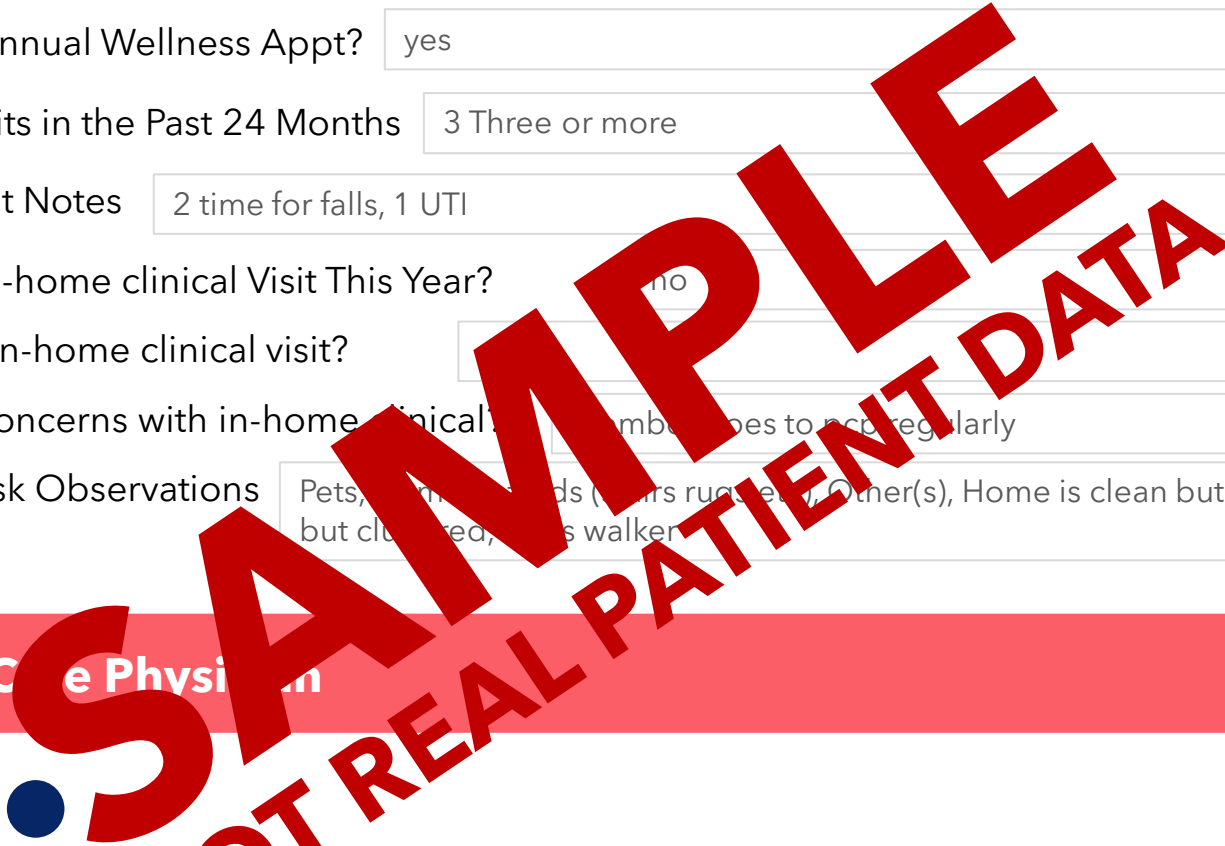
ER Visit Notes 2 time for falls, 1 UTI

Had in-home clinical Visit This Year? no

Want in-home clinical visit?

Any Concerns with in-home clinical visits? Number of visits per month does to not regularly

Fall Risk Observations Pets, no handrails (stairs run quickly), Other(s), Home is clean but a but cluttered, no walker



Primary Care Physician



PCP Information Validated? Validated but needs updated

PCP Name PCP, PERRY

PCP Street Address 123 Doctor Street, Suite 325

PCP City, State, Zip Atlanta, GA, 30305

Satisfied with Current PCP? yes

PCP Assistance Provided

Challenges Getting to Dr. or Taking Care of Health no, ,

Pharmacy



Any Struggles Getting Medication? yes

List Struggles with Pharmacy Cost of Rhybelus , Eliquis

Any Questions about Medication? no

Interested in Mail Order Service for Medication?

Interested in Using Mail Order Pharmacy? yes

Pharmacy Assistance Provided Will get connected to day mail

Social Determinants of Health



Member Situation Needs Member had a couple falls, uses cane

Currently Using Social Services

Habits Member is Trying to Eliminate Would like to eat less sugar

SAMPLE NOT REAL PATIENT DATA

Most Recent Appointment Details & Results



Appt Date/Time 3/10/2022 11:30

Preferred Contact Mode Cell phone call

Best Time to Reach Member Weekdays after 9am

Technologist Name Ashley Access Pro

Form Completed 3/10/2022 19:15

Arrival Notes Mobile home doesn't have steps, has 2 small dogs and cats

Member Notes Member is quiet, has Parkinson's. Used to walk occasionally. Has lower back pain. May need surgery had surgery in the past.

DRE Image Review Completed On 3/20/22 23:28

Image Quality (R) Fully Assessable

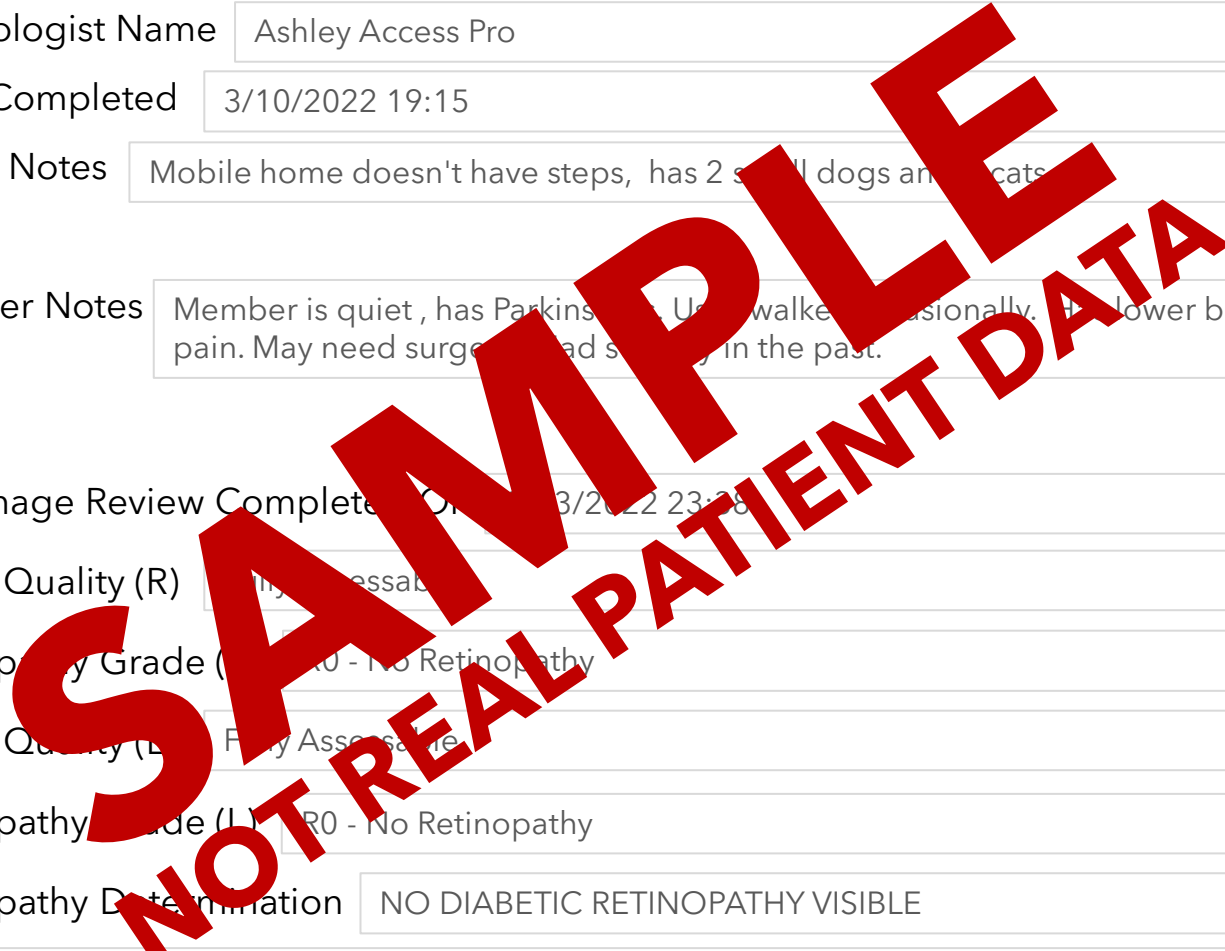
Retinopathy Grade (R) R0 - No Retinopathy

Image Quality (L) Fully Assessable

Retinopathy Grade (L) R0 - No Retinopathy

Retinopathy Determination NO DIABETIC RETINOPATHY VISIBLE

A1C NULL



Member Demographics



First Name	<input type="text" value="Henrietta"/>	Last Name	<input type="text" value="HealPros"/>
Address	<input type="text" value="123 Happy Street"/>	City/ST/Zip	<input type="text" value="Atlanta, GA 30305"/>
Phone	<input type="text" value="111-222-3333"/>	Language	<input type="text" value="Spanish, some English"/>
DOB	<input type="text" value="1/4/1946"/>		
Gender	<input type="text" value="F"/>		
Race/Ethnicity	<input type="text" value="Hispanic"/>		

SAMPLE
NOT REAL PATIENT DATA

Emergency Contact



Emergency Contact?	<input type="text" value="Non-emergency"/>
Emergency Contact Name	<input type="text"/>
Emergency Contact Phone	<input type="text"/>
Relationship to Member	<input type="text"/>
Contact for future appointments?	<input type="text"/>
Share Results with Contact?	<input type="text"/>